



CARE THAT
HONORS LIFE



805.953.7273



eternallifehospice.com

Welcome

Every life chapter deserves clarity, comfort and dignity

Dear Families and Care Partners,

Thank you for considering Eternal Life Hospice. Whether you are seeking support for yourself or for someone you love, you deserve clear answers, steady guidance and care that feels whole, attentive, and dignified.

This work is deeply personal to me. I was drawn to hospice after losing my grandmother in care and have spent more than a decade devoted to this calling. Having walked through my own open-heart surgery, I understand what it is to be vulnerable in the moments that matter most.

The Eternal Standard is the foundation of how we serve. It is rooted in four pillars of care: **Clinical Confidence, Guided Presence, Whole-Person Comfort, and Compliance-Led Care**—each designed to protect dignity through every call, visit and family conversation.

Our commitment is that you are informed, supported and always seen as you make deeply personal decisions for someone you love.

Whatever brings you here, you will be received with the respect, expertise and presence each moment requires.

Thank you for allowing us to walk beside you and those you love, during this sensitive and meaningful time.

Sincerely,



Aleksandra Dubina

Founder and Chief Executive Officer
Certified Hospice Administrator



Credentials & Certifications



Medicare-Certified



CDPH-Licensed



ACHC-Accredited



Clinical Confidence

Physician-supported hospice care for the
moments families need certainty



Care That Honors Life

The Eternal Standard

Dignity, defined by four pillars of care



Clinical Confidence



Guided Presence



Whole-Person Comfort



Compliance-Led Care

What Clinical Confidence Means

- ♥ Hospice-trained physician support
- ♥ Skilled nursing and care coordination
- ♥ Pain and symptom management
- ♥ Respiratory comfort support
- ♥ Medication and equipment coordination
- ♥ Family education and after-hours guidance



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Guided Presence

You always know what is happening, what comes next and who to reach



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Whole-Person Comfort



Compliance-Led Care

The First 48 Hours of Hospice Care

When hospice begins, families deserve calm direction and clear answers. In the first 48 hours, Eternal brings order to care — comfort is stabilized, medications and equipment are coordinated, and families stay connected 24/7.



What Families Can Expect

1. First Call

We listen, answer questions and identify the next appropriate step.

2. Evaluation & Admission

We review symptoms, medications, safety needs and family priorities.

3. Plan of Care

A personalized care plan is created around comfort, dignity and clinical need.

4. Medications & Equipment

We coordinate needed medications, supplies and home comfort equipment.

5. Family Guidance

Families learn what changes to expect, when to call and how to stay connected.

6. 24/7 Support

Nurse access is available day, night, weekends and holidays.



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Whole-Person Comfort

Comfort for the whole person – mind, body,
spirit and family



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Whole-Person Comfort



Compliance-Led Care

Comfort Is More Than Medication

End-of-life care meets the whole person — body, heart, and spirit. That means physical comfort, emotional wellbeing, spiritual care, family guidance, and grief support, all in one continuum of care.

Holistic Integrative Modalities

Where appropriate may include:

Music therapy	Occupational Therapy
Massage	Speech Therapy
Reiki	Physical Therapy
Aromatherapy	Dietitian
Pet therapy	Mobile Podiatry
Audiology	Mobile Optometry
Holistic medicine	Mobile Dialysis
End-of-life doula	Lab Testing
Sound bath	Gerontologist



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Compliance-Led Care

Care you can trust - accurate, private, and
ethical at every step



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Compliance-Led Care

Compliance-Led Care

Compliance-Led Care means trust is protected at every level - through clinical service, accuracy, privacy, documentation, ethical operations and kindness.

In hospice, families are often making decisions during emotional and vulnerable moments. They need clear information, honest guidance and confidence that the agency is operating responsibly. **HIPAA Compliance** is part of that protection. It helps ensure patients understand their rights, families receive accurate explanations, records are handled privately and care is documented with integrity.

Compliance is not just paperwork. It is how Eternal Life Hospice proves that dignity, safety, privacy, and accountability are being honored at every stage of the process.



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Hospice Coverage, Clearly Explained

Medicare - Medi-Cal - Most Private Plans

Hospice care is covered under the Medicare Hospice Benefit and Medi-Cal. Most private insurance plans also cover hospice, subject to eligibility and policy terms

We review your coverage with you before care begins

INCLUDED: RELATED TO TERMINAL DIAGNOSIS

- Nursing Care Visits
- Medications
- Medical equipment
- Supplies
- Spiritual care
- Social work
- Bereavement support
- 24/7 nurse access

INSURANCE

- Medicare & Medi-Cal
- Kaiser Permanente
- L.A. Care Health Plan
- AltaMed
- Veterans Affairs
- Non-contracted plans
LOAs accepted

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HERE IN MOMENTS THAT MATTER MOST

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Call Today for Care Options



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